

Cancellation Policy

Your booking of the Property Entrepreneur Blueprint Summer Retreat, hereafter referred to as 'Course', is deemed to have been accepted when, hereafter referred to as 'Date', you either (i) submit the Booking Form to us with payment details or (ii) make a payment in part or full to us for the Course (this includes a deposit payment) or (iii) use or gain access to any part of the course (which will include any mentoring, coaching, workshop or digital content). In all circumstances the earliest 'Date' will apply. If you want to cancel your participation in the Course you must inform us in writing to info@property-entrepreneur.co.uk within 14 days of the 'Date' and return any materials issued to you unopened and undamaged. A Cancellation is only deemed to have been accepted where a confirmation email from info@property-entrepreneur.co.uk is received by you. If notification of acceptance is issued by info@property-entrepreneur.co.uk a 100% refund of payments made by you to us for the cancelled course will be paid to you. If your cancellation is accepted under the above terms you will immediately have all rights rescinded for the access to on-line materials, systems and communication groups. There are no circumstances where cancellation requests received 15 days or more after the 'Date' will be accepted. This applies to all bookings whether the 'Course' is a single or multi event programme. No other refunds are available in any other circumstances. If you feel there are exceptional circumstances (for the avoidance of doubt bankruptcy or loss of earnings are not considered exceptional circumstances), you may appeal this policy by writing to info@property-entrepreneur.co.uk detailing in full the circumstances by which you wish to appeal the policy, including any supporting evidence to your claim. Property Entrepreneur will consider your appeal and respond within 30 days from receipt. In any appeal situation all monies owed must be received without exception.

Date Change Policy

Due to the limited capacity and careful planning required for each Blueprint Summer Retreat, all bookings are confirmed for the specific dates selected at the time of booking. As a result, we are unable to accommodate date changes between the retreats. Allowing movement between dates creates significant challenges in managing group sizes, accommodation, venues and delivery quality, and has previously resulted in some retreats being under-attended and others over-subscribed.

Date changes will therefore only be considered in exceptional circumstances, such as serious medical or compassionate reasons, and must be supported by appropriate evidence. Outside of these circumstances, all bookings remain fixed to the original event date selected.

We appreciate your understanding, as this policy allows us to deliver the highest possible experience for all attendees across each retreat.

Money Back Guarantee

If by the start of the Day Two, you don't feel you have received value, simply hand back your resources, we'll shake hands and give you 100% of your money back. To qualify for the guarantee, Day One must be attended in full, including active participation and attendance at the Team Captain meeting.