

Blueprint Summer Retreat: Booking & Attendance Terms & Conditions

To ensure every Blueprint Summer Retreat (hereafter called the '**Event**') delivers the highest possible experience for all attendees, the following Booking & Attendance Policy applies to all bookings.

1. Cancellation Policy

All Event bookings are non-refundable.

By making a payment towards the Event whether in full or by deposit, you are reserving your place on the Event.

As a result, all payments made towards the Event are non-refundable, regardless of whether you subsequently choose not to attend.

We therefore recommend ensuring you are able to attend before making your booking. See our Money-Back Guarantee below, which applies once you've attended.

2. Date Changes

Due to the limited capacity and careful planning required for each Event, all bookings are confirmed for the specific dates selected at the time of booking.

As each Event is carefully balanced for group size, accommodation, venue capacity and mentor allocation, we are unable to accommodate transfers between Event dates.

Requests to change dates will only be considered in exceptional circumstances, such as serious medical or compassionate reasons, and must be supported by appropriate evidence. Any approved transfer will be entirely at the discretion of Property Entrepreneur and is subject to availability.

Outside of these exceptional circumstances, all bookings remain fixed to the original retreat date selected.

This policy enables us to maintain the quality of the experience for every attendee.

3. Money Back Guarantee

We are committed to delivering an exceptional Event experience.

If, by the start of Day Two, you do not feel that you have received value from the Event, simply return your event materials, let a member of the team know, and we will provide a 100% refund of your Event ticket price.

To qualify for the Money Back Guarantee, you must:

- Attend Day One in full.
- Actively participate throughout the day.
- Attend your allocated Team Captain meeting.
- Request your refund before the start of Day Two.

No refunds will be available once Day Two has commenced.